Illinois Cosmetology Test

After CTS approves your application, you can schedule a test date at one of the PSI Test Centers shown below by using PSI’s online system at www.psiexams.com or by calling PSI at 1-800-733-9267. All regular testing appointments must be scheduled at least two business days prior to the desired test date.

Instructions for scheduling a test via the 800 number

PSI offers an Interactive Voice Response system (IVR) to schedule your test via the telephone without having to speak with a Customer Service Registrar.

Call 800-733-9267
Press 5

Stay on the line until the IVR begins (about 30 seconds)

1. You will be asked what you want to do: schedule, confirm, or retake a test
2. You will be asked if you know your ID# (this is your social security number)
3. The system will find your record and confirm the first few letters of your last name
4. The system will confirm the test
5. You will be asked what you want to do: schedule or request a bulletin
6. The system will use your zip code to find the closest test center
7. You will be given the closest test center
8. You will be given the available dates and times slots
9. You will select the date and time and the system will schedule you
10. You will be emailed a confirmation including the date and time of your testing appointment; the email includes directions to the PSI Test Center

If you would like to speak to a Customer Service Registrar, they are available Monday through Friday, between 6:30 am and 7:00 pm and Saturday, between 10:00 am and 4:00 pm, Central Time.

Call 800-733-9267
Select 5
Select *
Instructions for scheduling a test online at www.psiexams.com

1. Go to www.psiexams.com and select “Create an Account”. If you have already registered and created an account, type in your email address and password.

2. VERY IMPORTANT STEP. You must put in your email address and the spelling of your name EXACTLY as CTS sent it to PSI.

3. Be sure to check the box “Check here to attempt to locate existing records for you in the system”.

4. Select the organization, jurisdiction, and account (as seen below). Enter your social security number and select Submit.

5. You are now ready to schedule. Select Schedule for a test.
6. Enter your zip code or the city where you live. You will get a list of the testing sites closest to you. Select the desired Test center and select Continue.

7. You will now see the availability based on your eligibility expiration date. Click on the date and time of your choice and select Schedule.

8. A confirmation will appear that you can print out, and you will receive an email confirmation.